Blount Memorial Hospital Announces

Online Bill Pay

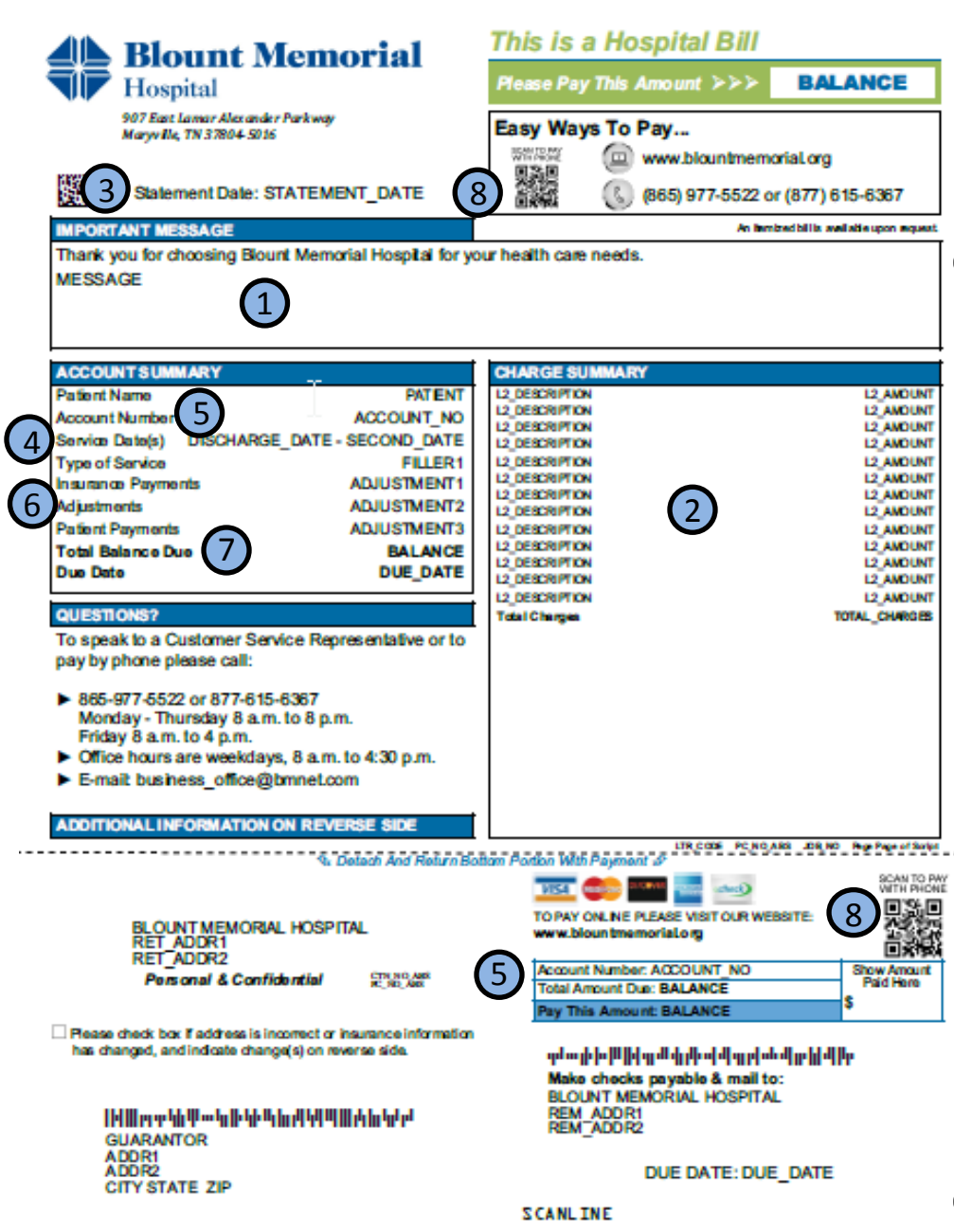
We are pleased to offer you the opportunity to pay your bill online by credit or debit card. It is fast, easy and secure!

Please visit our website at **www.blountmemorial.org** and choose **Pay My Bill.** You will be guided through the step-by-step process.

All you need to get started is your most current billing statement and your credit or debit card information. The account number and a personal identifier will be required to create a login and view your account activity.

We believe you will find the ability to pay your bill online a convenient and valuable tool for managing the payment of your account.

If you need assistance or have any questions, please call our Customer Service Team at 865-977-5522, (toll-free) 877-615-6367 or send an email to **business_office@bmnet.com**



1. Important **message** about the status of your account. Please read this carefully.

2. **Charge Summary** is the description for services provided to the patient.

3. **Date** the **statement** was printed.

4. **Date** that **services** were provided to the patient.

5. Patient **account number**, please notice the last four digits. If they are greater than 0001, this may be a series of statements for monthly services. If you received multiple statements at one time, you may make one payment for the combined total. Please return all payment coupons with the payment.

6. **Adjustments** may be a debit for combined accounts or a credit for discounts and contractual adjustments.

7. **Total Balance Due** is the patient balance the guarantor is expected to pay by the due date listed on the return portion of the statement.

8. The **QR code** allows you to access our Blount Memorial website with your smartphone.