



907 East Lamar Alexander Parkway  
Maryville, Tennessee 37804  
865-983-7211

**You have the right to receive a “Good Faith Estimate” explaining how much your medical care will cost.**

Under the law, health care providers need to give **patients who don’t have insurance or who are not using insurance** an estimate of the bill for medical items and services.

- You have the right to receive a *Good Faith Estimate* for the total expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription drugs, equipment and hospital fees.
- Make sure your health care provider gives you a *Good Faith Estimate* in writing at least one business day before your medical service or item. You can also ask your health care provider, and any other provider you choose, for a *Good Faith Estimate* before you schedule an item or service.
- If you receive a bill that is at least \$400 more than your *Good Faith Estimate*, you can dispute the bill.
- Make sure to save a copy or picture of your *Good Faith Estimate*.

For questions or more information about your right to a *Good Faith Estimate*, visit [www.cms.gov/nosurprises](http://www.cms.gov/nosurprises) or call 800-985 3059.