

# Blount Memorial Financial Assistance Program Summary

Blount Memorial wants to make sure that financial concerns don't keep residents of Blount County from getting the health care they need. No one will ever be denied emergency medical care because of their inability to pay for those services. We are committed to providing financial assistance to people who are unable to pay for emergency or other medically necessary health care.

## Eligibility guidelines

To determine eligibility for financial assistance, we typically consider the total resources you have to help cover what you owe—your income plus part of the value of your other resources, like savings, investments, or owned property. We also take into account your family size, the current Federal income guidelines (*visit <http://aspe.hhs.gov/poverty/index.shtml> for more information*), and the amount you owe for your care. If you qualify, you won't be expected to pay full charges. You can get a discount on your bill or you may owe nothing, depending on your financial need. You can qualify even if you have insurance.

If your resources are no more than **250%** of the income guidelines for your family size, you will receive a **full discount** and will not owe anything on your bill.

If your resources are **between 250% and 400%** of the income guidelines for your family size, you may qualify for a **partial discount**. What you owe will be limited to 1% to 10% of your resources, depending on how your resources compare to the income guidelines. The lower your resources, the larger the discount you may be eligible for.

If your resources are **between 400% and 600%** of the income guidelines for your family size, you may qualify for a **partial discount** if what you owe is more than 20% of your resources. In these cases, what you owe will be limited to 20% of your resources.

If you qualify for a partial discount, you may set up a payment plan for the remaining balance.

Exceptions to these guidelines may be made on a case-by-case basis.

## Uninsured discount

In compliance with Tennessee Code, we also provide a discount if you don't have insurance, regardless of whether you qualify for financial assistance. If you are uninsured and eligible for financial assistance, the amount of assistance you receive will be based on the balance left after this discount.

## Program coverage

Our financial assistance program applies to all of your Blount Memorial bills. This includes services from the hospital, ETMG (East Tennessee Medical Group), Blount Memorial Physician Group practices, or Home Services. *Please note that our program does not apply to bills for services provided to you by physicians not employed by or any facility not owned by Blount Memorial, even if these services were provided to you as part of the care you received from Blount Memorial.*

## To apply

To be considered for financial assistance, you will be asked to provide personal and financial information to us by completing a confidential Financial Evaluation form. If you need help completing the form, we can assist you. Please mail or bring your completed form and supporting documentation to the Business Office. We will contact you when we have reviewed your information. If you qualify for assistance, we can use your application to make decisions about additional assistance for up to one year or until changes occur in your financial situation that could be important to our decision. If it has been more than a year since you qualified or your financial situation has changed since you last qualified, you should contact us and complete a new Financial Evaluation.

## More information

For more information about our financial assistance program, or to get a free copy of the application or policy, visit [blountmemorial.org/selfpay](http://blountmemorial.org/selfpay) and follow the Self Pay link or contact the Business Office at 865-977-5599 (located on the ground floor of the hospital). *Para obtener información en español, visite [blountmemorial.org/selfpay](http://blountmemorial.org/selfpay) y siga el enlace "Self Pay" (Auto Pago) a la versión de español de la póliza.*